



## *Helping Organizations Create and Maintain Secure, Accountable Network Environments*

As today's networks, and the applications traversing them, grow more complex and as organizations face more stringent government regulations focused on privacy, security and corporate control over data, companies need to find a way to efficiently and cost-effectively create and maintain secure, accountable network environments. Many IT groups are struggling to keep up with day-to-day changes and rushing to "put out fires." This urgency, combined with manual, ad-hoc device configuration changes, scattered documentation and an absence of change management processes, can lead to network downtime and financial loss caused by human error.

VITAL's GlobalWatch™ Configuration Management solution brings discipline and organization back to networks – improving network availability and ensuring compliance with regulatory mandates. By applying a process-oriented approach, robust tools and a knowledgeable staff, VITAL delivers a single, seamless solution with rapid configuration management and detailed audit trails across multivendor environments.

Studies from Gartner Group, IDC, and META Group show:

- ▶ *Over 50% of network operations groups have experienced unauthorized and unexplained configuration changes*
- ▶ *50-80% of the network outages caused by factors unrelated to telecommunications problems were related to human configuration errors*

- Increase Network and Application Uptime**
- Speed Network Recovery**
- Reduce the Occurrence of Configuration Errors**
- Easily Comply with Government Regulations and Standards**
- Increase IT Efficiency**
- Simplify and Strengthen Disaster Recovery**
- Eliminate Unauthorized Changes**

## *Discover, Automate and Manage Your Network & Device Configurations*

VITAL's Configuration Management service offers companies a comprehensive solution to discover, automate and manage their configurations for a variety of multivendor devices, such as routers, switches, firewalls, VPN concentrators, load balancers, and more.

Our team of trained technicians will work with you to discover your network, set up standard configuration templates, and load compliance standards and policies specific to your company. Once set up, VITAL's team will manage your configurations by maintaining a current and historical view of your device configurations in a secure, online database; tracking, detecting and notifying you of changes; simulating changes prior to deployment; propagating requested configuration changes and OS image updates; and conducting compliance audits to ensure the device configurations comply with your pre-defined policies and standards. VITAL can also rollback a configuration to a previously known-good configuration in the event it is required for restoration or disaster recovery.

In addition to our 24x7 support, our configuration management customers also receive access to a variety of change, inventory, and audit reports as well as network asset and resource level reports.

VITAL's solution provides you with a single source to ensure network configuration changes don't take your network down, and provides rapid recovery in the event they do.

